

1. Online Grievance Redressal System allows Students to send their messages and complaints directly to the college administration and get them redressed in an easy, hassle-free manner.

2. Name of Committee Members:

1. Dr. Bhakti Banwaskar – In-Charge
2. Ms.Sujata Rathod – Member
3. Dr.Himani– Member
4. Dr. Surinder Sethi – Member
5. Dr. Yogesh Khandre - Member

3. Process:

1. The institute has an Online Grievance Redressal Committee to redress the grievances of the students.
2. The Grievance Redressal Committee addresses grievances regarding academic matters, financial matters, library and other services.
3. The students can approach the Cell directly through grievances@mgmiom.org or write the issues on paper and put them into a suggestion box.
4. The Suggestion box will either open monthly or whenever a letter is found in the suggestion box or received email at the mentioned address.
5. The committee will hold a meeting to redress the grievances if any.
6. The committee will redress the grievances by sorting out the problems promptly and judiciously.
7. Written or Oral Grievances/Complaints received from students will be resolved by the committee within 1 to 8 working days depending upon the nature of the grievance.


Director

